

DENON®

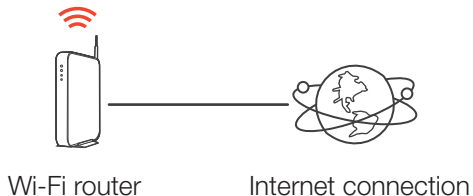
DENON HOME SOUND BAR 550



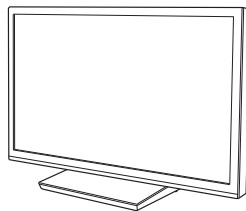
# QUICK START GUIDE

# BEFORE YOU BEGIN

Make sure you have the following items in working order:



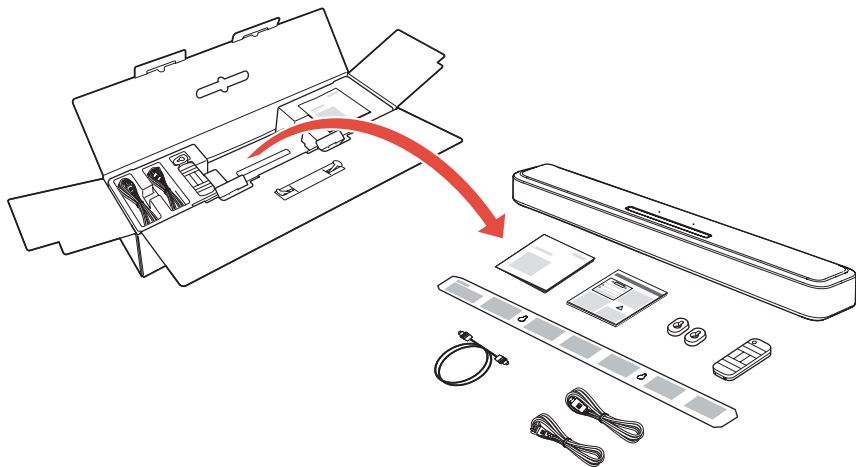
Apple iOS, Android or Kindle mobile device connected to your network



TV

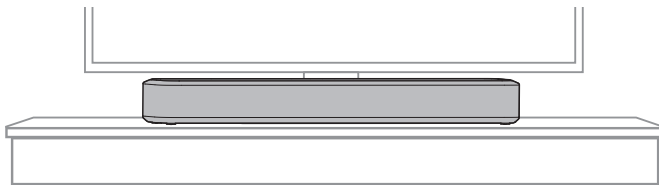
# STEP 1: UNPACK

Carefully unpack your Denon Home Sound Bar 550 and accessories from the box.



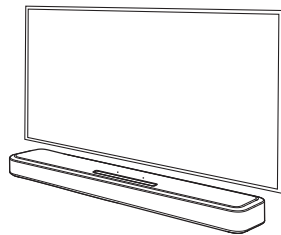
# STEP 2: PLACE

Place the sound bar centered under your TV and flush with the front edge of your cabinet.



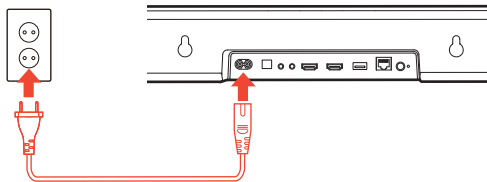
## OPTIONAL

Refer to the included wall mount template if you wish to wall mount your sound bar under your TV.



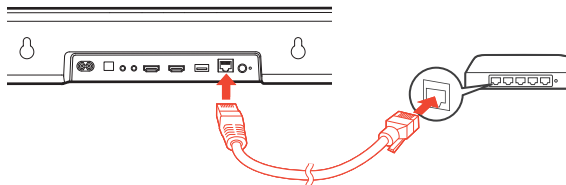
# STEP 3: CONNECT

Connect the power cord to the sound bar and a wall outlet.



## OPTIONAL

If you are connecting the sound bar to a wired network, connect an Ethernet cable (sold separately) between the sound bar and your router. Do not connect the Ethernet cable if you are connecting your sound bar to a wireless network.



# STEP 4: CONTROL

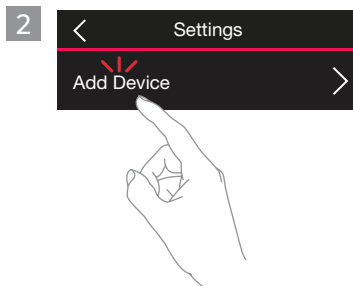
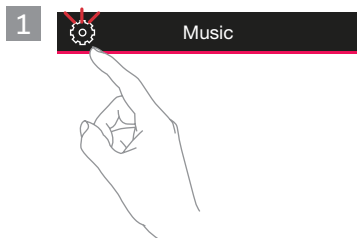
- 1 Download the HEOS App.  
Go to the Apple App Store, Google Play or Amazon App Store and search for "HEOS" to download and install.



- 2 Launch the HEOS App and follow the instructions in the app.



# STEP 5: ADD SOUND BAR




## ENJOY!

### OWNER'S MANUAL

- For more information, visit [www.denon.com](http://www.denon.com)
- Refer to the Online Manual for other functions information and operation procedure details.  
[manuals.denon.com/DenonHomeSB550/EU/EN/](http://manuals.denon.com/DenonHomeSB550/EU/EN/)



## Streaming music from your mobile device using Bluetooth

1. Activate the Bluetooth setting on your mobile device.
2. Press and hold the Bluetooth button  located on the remote control or on the rear panel of the sound bar for about 3 seconds, until the status light on the front flashes green.
3. Select "Denon Home Sound Bar 550" from the list of available Bluetooth speakers from your mobile device.
4. Play music using any app on your device and the sound will now play from the sound bar.

## Streaming music from your mobile device using Apple Airplay


1. Play music from your favorite app.
2. "Swipe up" to open iOS Control Center.
3. Tap the AirPlay icon from the "Now Playing" panel.
4. Choose "Denon Home Sound Bar 550" from device list in AirPlay.
5. Enjoy your music.

NOTE: Using Apple AirPlay requires your sound bar to be connected to the same network as your mobile device.



## Pairing a Subwoofer and Surrounds

Denon Home Sound Bar 550 can be used as a multi-channel system by pairing with Denon Home speakers and a Subwoofer.

1. In the HEOS App, select the Settings icon  located at the top left corner of the Music tab.
2. Select "My Devices".
3. Select your Denon Home Sound Bar 550 from the list.
4. Select "Setup Assistant" and follow the instructions in the app.

NOTE: The subwoofer and surround speakers need to be connected to your network before pairing.

# BASIC TROUBLESHOOTING

## **My Sound bar won't connect to my network**

- Make sure your mobile device is connected to your wireless network before setting up your sound bar.
- Alternatively, you can connect your sound bar to your network router using an Ethernet cable (sold separately). Once connected via Ethernet, the HEOS App should recognize the sound bar and you can manually move it to your wireless network using "Settings" - "My Devices" - "(Device Name)" - "Advanced" - "NETWORK SETTINGS".

## **I don't hear the TV sound coming from the sound bar**

- Check cable connection between the sound bar and your TV and other devices. Ensure cables are fully connected and connected to the right ports.
- Ensure that TV Speakers are "Off" in your TV settings menu\*
- If you are using HDMI eARC/ARC as your connection between your sound bar and your TV, ensure that "ARC" setting is "On" in your TV settings\*\*

\* Note: "TV Speakers" settings may be labeled as Receiver, or External speakers depending on your make of TV.

\*\* Note: Not all TV's have these settings.

- Verify that CEC functions are enabled in your TV's Settings Menu.
- Check that your sound bar is assigned to correct the input source. To find which input the sound bar is currently set to, open the HEOS App and navigate to "Music" View > "Settings" > "My Devices" > "TV Input".
- To update the connection go to "Music" View > "Settings" > "My Devices" > "TV Input" > Select the Input type that currently connects your sound bar and your TV.


## **Music cuts out or delays sometimes**

- Make sure your Internet connection is operating correctly.
- If you are sharing your network with other users or devices, they may be using most of your bandwidth (especially if they are streaming video).
- Make sure your sound bar is within range of your wireless network.
- Make sure your sound bar is not located near other electronic devices that could interfere with it's wireless connectivity (like microwave ovens, cordless phones, TVs, etc...). \*
- \* Connect your sound bar to your network using an optional Ethernet cable if possible.


## I hear distortion when using the AUX input

- The analog output signals from some sources can be fairly strong. If the input level of the source device is turned up high, it could overload the inputs of the sound bar. This is unlikely to cause damage, but can cause distorted sound. Initially, set the volume of the source to a medium – low level, then turn it up as needed. If you hear distortion, turn down the device's volume control.

## Resetting your sound bar

- Resetting your sound bar will clear out the wireless network settings, EQ, and name, but retain its current software.
- You will have to use "Settings" - "Add Device" to reconnect the sound bar to your home network before it can be used.
- To reset your sound bar, press and hold the CONNECT and Bluetooth  buttons on the rear panel of the sound bar for 5 seconds until the front LED begins to flash amber.

## How can I tell if I am listening to Dolby Atmos or DTS:X audio?

1. While using an HDMI input, open the HEOS App.
2. From the Music tab, select the TV tile.
3. Tap the information icon  on "Now Playing" screen.
4. Details about the incoming audio signal is displayed.

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# CONTACT Denon

 **00800-43674357**

**EN**

## FREE HELPLINE

We hope you will enjoy your Denon product for years to come. If you ever have any questions or need any support, just get in touch. We are happy if you are happy.

The free HEOS helpline (English) is currently available in the United Kingdom, Ireland, Sweden, Norway, Denmark and Finland.

For more information visit [www.denon.eu/support](http://www.denon.eu/support)

**ES**

## TELÉFONO GRATUITO DE AYUDA (DISPONIBLE EN ESPAÑA)

Encontrarás las respuestas a las preguntas más frecuentes y más información en

[www.denon.eu/support](http://www.denon.eu/support)

**NL**

## GRATIS HULPLIJN

We hopen dat u jarenlang zult genieten van uw Denon-product. Als u vragen heeft of ondersteuning nodig heeft, neem dan gewoon contact op. Als jij blij bent, zijn wij dat ook.

Hulplijn is beschikbaar in Nederland, België en Luxemburg.

Meer informatie is te vinden op [www.denon.eu/support](http://www.denon.eu/support)

**PL**

## BEZPŁATNA INFOLINIA (DOSTĘPNA W POLSKA)

Odpowiedzi na najczęściej zadawane pytania i bardziej przydatne informacje można znaleźć pod adresem

[www.denon.eu/support](http://www.denon.eu/support)

**DE**

## KOSTENFREIER SUPPORT

Wir hoffen, Sie werden viele Jahre lang Vergnügen an Ihrem Denon-Produkt haben. Falls Sie zu irgendeinem Zeitpunkt Fragen haben oder Unterstützung benötigen, zögern Sie nicht, uns zu kontaktieren.

Die kostenfreie Rufnummer für den deutschsprachigen Support steht Ihnen in Deutschland, Österreich und der Schweiz zur Verfügung.

Weitere Informationen erhalten Sie unter [www.denon.eu/support](http://www.denon.eu/support)

## OTHER REGIONS / AUTRES PAYS

For support options in other countries than those mentioned above, please visit [www.denon.eu](http://www.denon.eu) and choose your country.

Pour connaître les options de support dans d'autres pays, par avance merci de vous connecter dans notre site [www.denon.eu](http://www.denon.eu) puis sélectionner votre pays.

English

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Svenska

Русский

Polski

**Common**

**DENON<sup>®</sup>**

**[www.denon.com](http://www.denon.com)**

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