



Scan to see
website

VIA CONNECT 3 Quick Start Guide For Installer

This guide helps you install and use your **VIA CONNECT 3** for the first time.

Connect to www.kramerav.com/product/VIA_CONNECT3 to download the latest user manual and check if firmware upgrades are available.

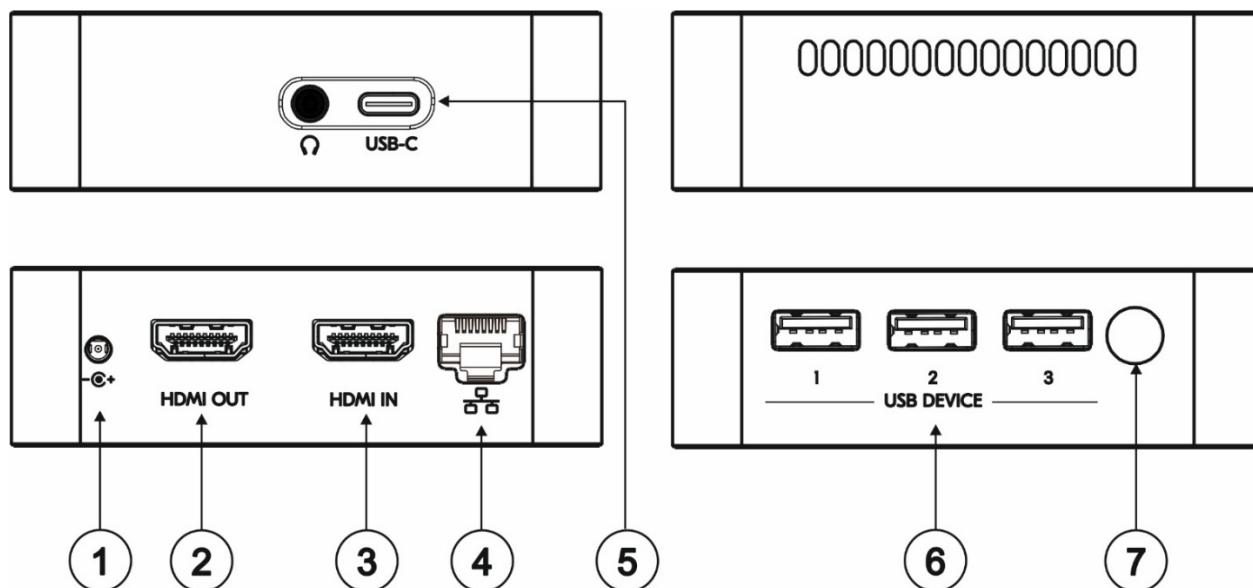


Scan to view this
document online

Step 1: Check what's in the box

- ✓ **VIA CONNECT 3** Collaboration Device
- ✓ 1 VESA mounting bracket
- ✓ 1 Quick start guide
- ✓ 1 Power cords for US and EU
- ✓ 1 VESA screw set

Step 2: Get to know your VIA CONNECT 3



#	Feature	Function
1	Power Connector	Connect to the 12V DC power supply.
2	HDMI OUT Connector	Connect to an HDMI sink.
3	HDMI IN Connector	Connect to an HDMI source.
4	RJ-45 Connector	Connect to a LAN (default mode).
5	USB-C Connector	Connect to a USB-C source. Also used for Video Out.
6	3 x USB DEVICE 3.0 Connector	Connect to a USB device, for example, a USB speaker.
7	Power Button with LED	Press to power ON or turn OFF the device.



The analog audio port is unavailable and is covered by rubber.



Step 3: Mount VIA CONNECT 3

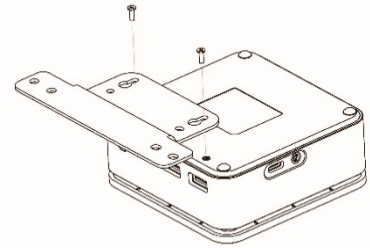
VIA CONNECT 3 can be installed on a flat surface / wall, rear of a monitor or rack mount using the included VESA mounting bracket and screw set:

Mount VIA CONNECT 3 to the Mounting Bracket

Attach the mounting bracket to the **VIA CONNECT 3** with 2 screws.

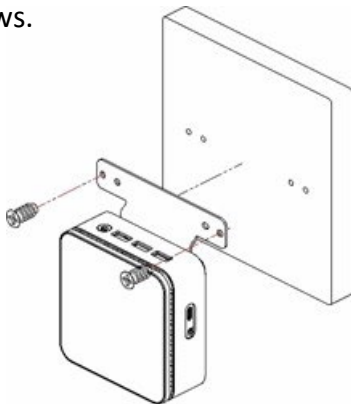


This step is required for all options detailed below.



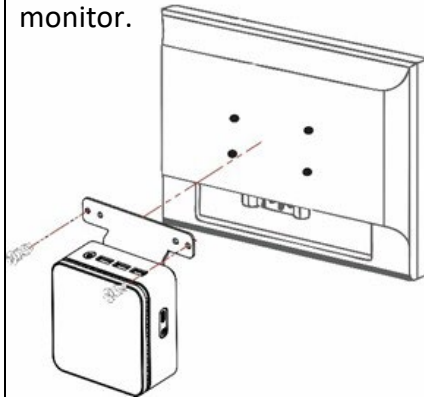
To Mount to a Flat Surface / Wall

Secure the mounting bracket to a flat surface / wall with dedicated screws.



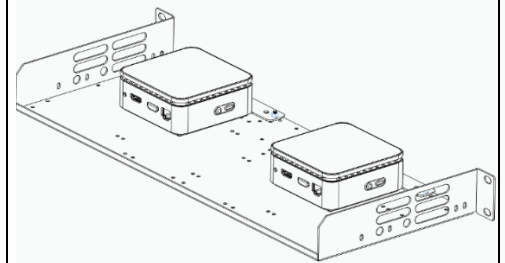
To Mount to rear of monitor

Secure the mounting bracket to VESA holes located on rear of monitor.



To Mount to a Rack Mount

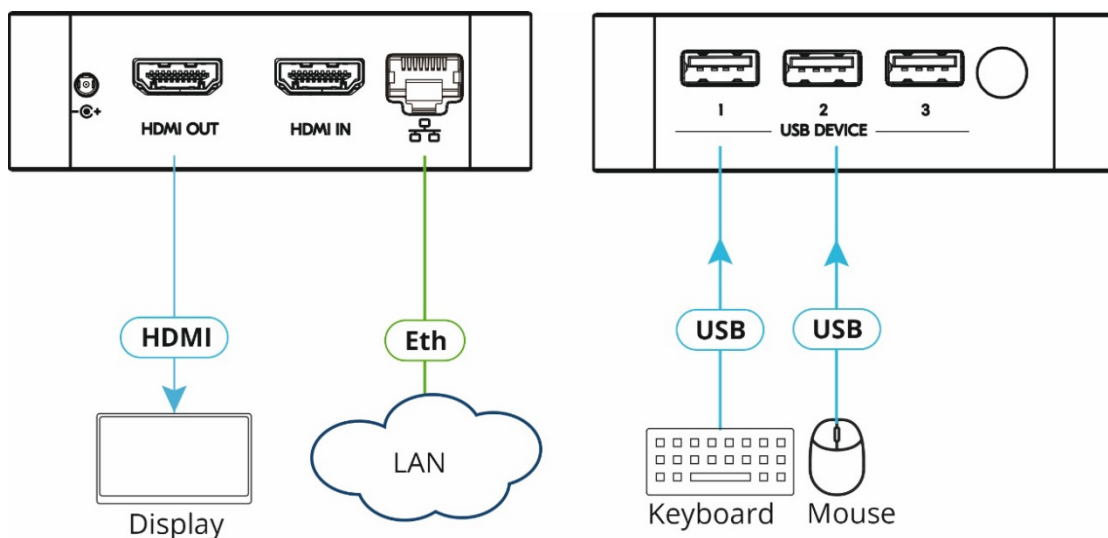
Secure the mounting bracket(s) to the rack mount with dedicated screws.



Step 4: Connect inputs and outputs

Always switch OFF the power on each device before connecting it to your **VIA CONNECT 3**.

1. Connect a USB device.
2. Connect an HDMI display.



3. Connect to the LAN (default mode).



To use a Kramer active optical pluggable HDMI cable with your **VIA CONNECT 3**, contact your local Kramer office to assist in purchasing the correct cable.



To achieve specified extension distances, use the recommended Kramer cables available at www.kramerav.com/product/VIA_CONNECT3. Using third-party cables may cause damage!

Step 5: Connect power

Connect the 12V DC power adapter to **VIA CONNECT 3** and plug it into the mains electricity.



Caution: There are no operator serviceable parts inside the unit.

Caution: The device is intended to be installed at a height of 2 meters or less.

Warning: Use only the Kramer Electronics power adapter that is provided with the unit.

Warning: Disconnect the power and unplug the unit from the wall before installing.

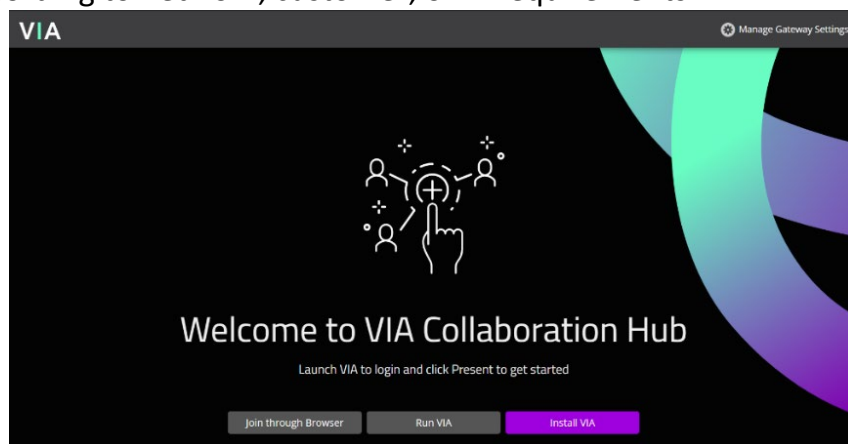
See www.KramerAV.com for updated safety information.

Step 6: Configure VIA CONNECT 3

Connect your VIA Connect 3 to the local network to begin. Some settings may require initial adjustment. When the VIA is connected to a display, the display shows the VIA's IP address (this can be disabled in the web interface). To customize settings, log into the Gateway web interface by entering the VIA IP address in a browser connected to the same network. It may be necessary to customize settings according to network, customer, or IT requirements.

Login to VIA

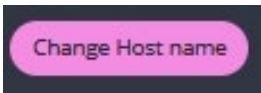
1. Open a Chrome browser and browse to the CONNECT 3 IP address; the Welcome page will open.
2. Click **Manage Gateway Settings** in the upper right corner.



3. Enter the username and password (default = su / supass) and click **Login**.
4. After logging in, the VIA Dashboard will open.
The Dashboard top has quick links for common tasks.

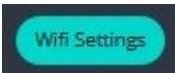
Configure VIA Network Settings

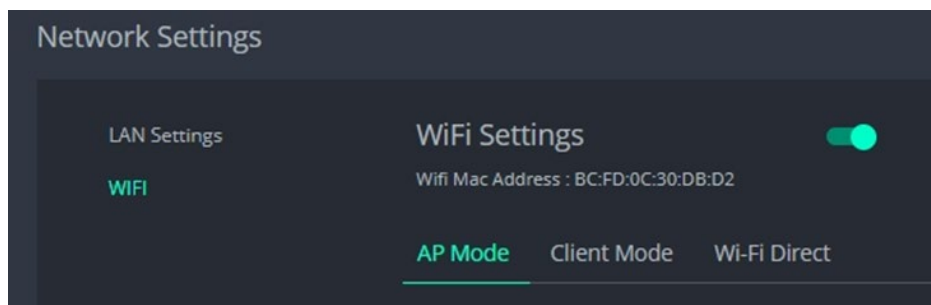
Change Hostname or Change network DHCP / Fixed IP

1. Click “Change Hostname” in the Dashboard’s Quick Links,  or click **Network Settings** in the navigation pane on the left to open the **Network Settings > LAN Settings** screen.
2. Enter the hostname or the network IP information (select Static to enable the fields), then click **Apply**.

VIA will reboot to apply the changes.

Activate the VIA WIFI Access Point

1. If a WIFI access point is required, click “Wifi Settings” in the dashboard’s Quick Links,  OR open **Network Settings > WIFI**.



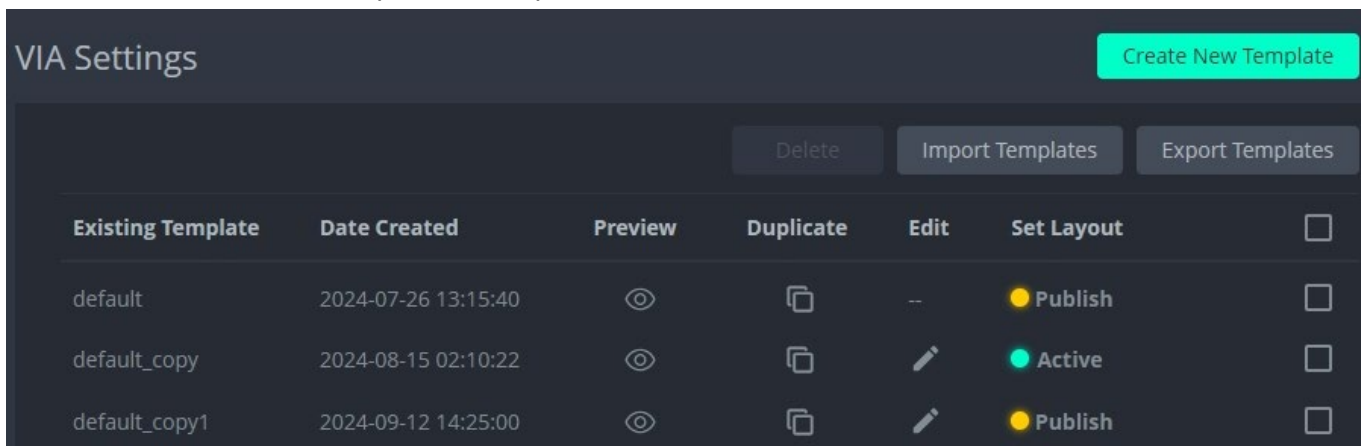
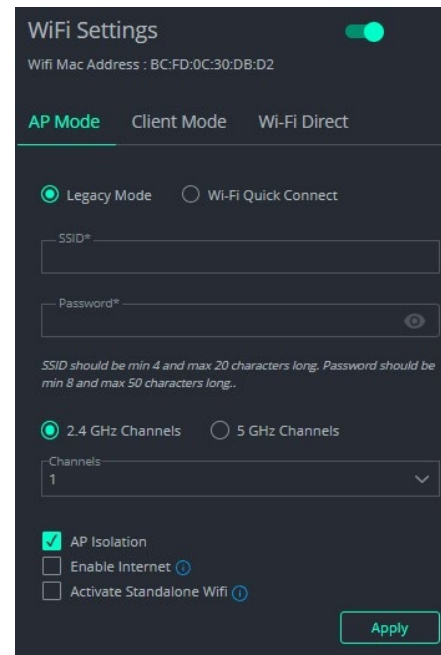
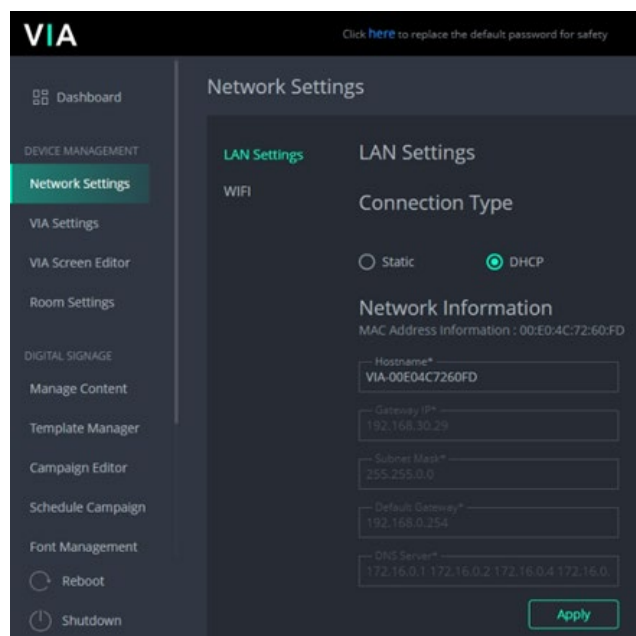
2. Activate the WIFI Settings slider (move to the right) to enable the Wi-Fi fields.

3. Once finished, click **Apply**. VIA will reboot to apply the settings.

VIA Settings

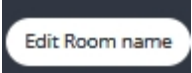
To personalize the VIA’s on-screen appearance, time zone, security, and more, adjust the VIA settings.

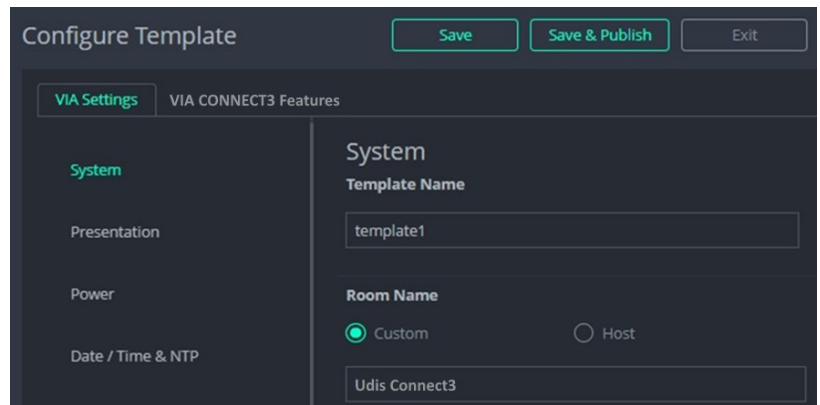
1. Click **VIA Settings** in the navigation panel on the left to open the VIA Settings screen.
2. Click the **Duplicate** icon on the default template.
3. Click **Publish** to set the duplicate template to “Active”.



Common VIA Settings Changes

Change the Room name

1. Click “Edit Room name”

in the Dashboard’s Quick Links
OR open the **VIA Settings** screen and click the Edit icon on the “Active” template to open the default **VIA Settings > System** tab.
2. By default, the room name uses the Host name. To change the room name, click “Custom” and enter a new name.
3. Click **Save & Publish**.



Configure Template

VIA Settings VIA CONNECT3 Features

System

Template Name

template1

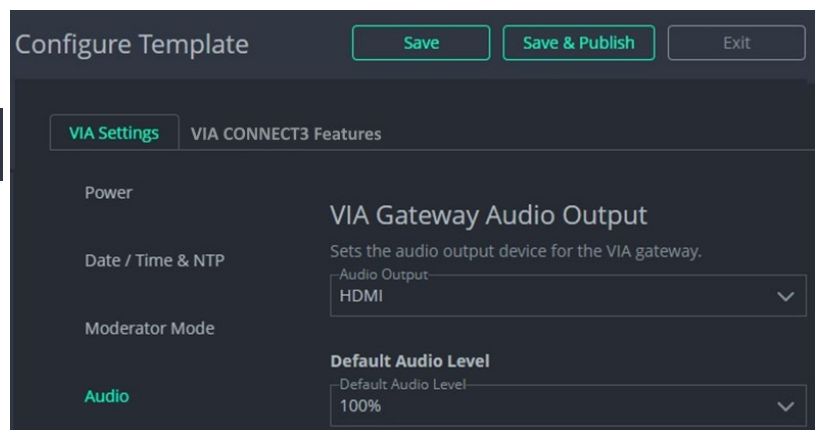
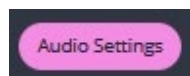
Room Name

☒ Custom ☐ Host

Udis Connect3

Set Audio Settings

1. Click “Audio Settings” in
the Dashboard’s Quick Links
OR open **VIA Settings** and click the Edit icon on the “Active” template; then select the **VIA Settings > Audio** tab.
2. Select the required “Audio Output” device and click **Save & Publish**.



Configure Template

VIA Settings VIA CONNECT3 Features

Power

Date / Time & NTP

Moderator Mode

Audio

VIA Gateway Audio Output

Sets the audio output device for the VIA gateway.

Audio Output

HDMI

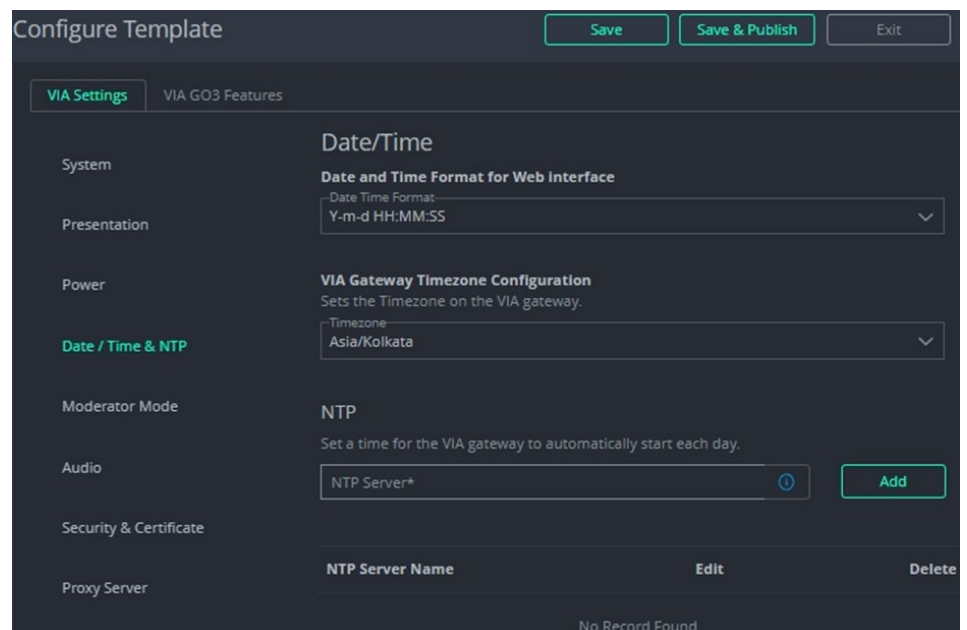
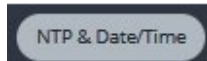
Default Audio Level

Default Audio Level

100%

Set Date / Time & NTP

1. Click “NTP & Date/Time” in
the Dashboard’s Quick Links.
OR open the
VIA Settings
screen and click the Edit icon
next to the “Active” template;
then select the **VIA Settings > Date / Time & NTP** tab.
2. Select the required date
format, time zone, enter the
NTP Server’s IP and click **Save
& Publish**.



Configure Template

VIA Settings VIA GO3 Features

System

Presentation

Power

Date / Time & NTP

Moderator Mode

Audio

Security & Certificate

Proxy Server

Date/Time

Date and Time Format for Web Interface

Date Time Format

Y-m-d HH:MM:SS

VIA Gateway Timezone Configuration

Sets the Timezone on the VIA gateway.

Timezone

Asia/Kolkata

NTP

Set a time for the VIA gateway to automatically start each day.

NTP Server*

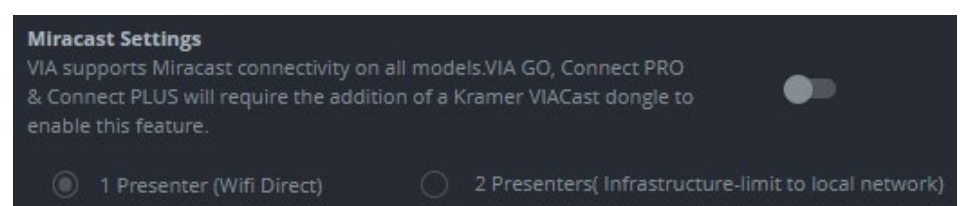
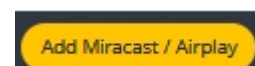
Add

NTP Server Name Edit Delete

No Record Found

Set Miracast / Airplay

1. Click on “Add Miracast / Airplay” in the Dashboard’s Quick Links
OR open the **VIA Settings**
screen and click the Edit icon
next to the “Active” template;
then select the **VIA Settings > Presentation** tab.
2. Enable **Miracast Settings** by
moving the slider right.
3. Then click **Save & Publish**.



Miracast Settings

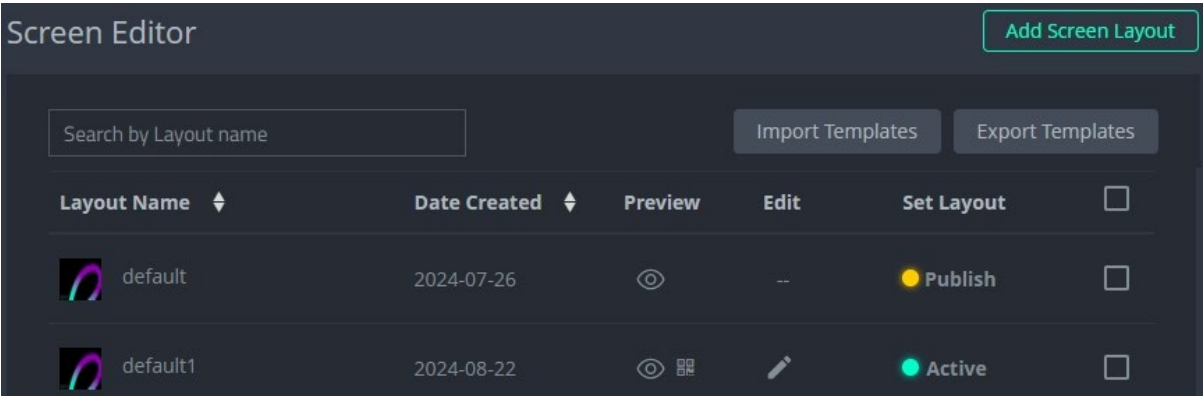
VIA supports Miracast connectivity on all models.VIA GO, Connect PRO & Connect PLUS will require the addition of a Kramer VIAcast dongle to enable this feature.

☒ 1 Presenter (Wifi Direct) ☐ 2 Presenters (Infrastructure-limit to local network)

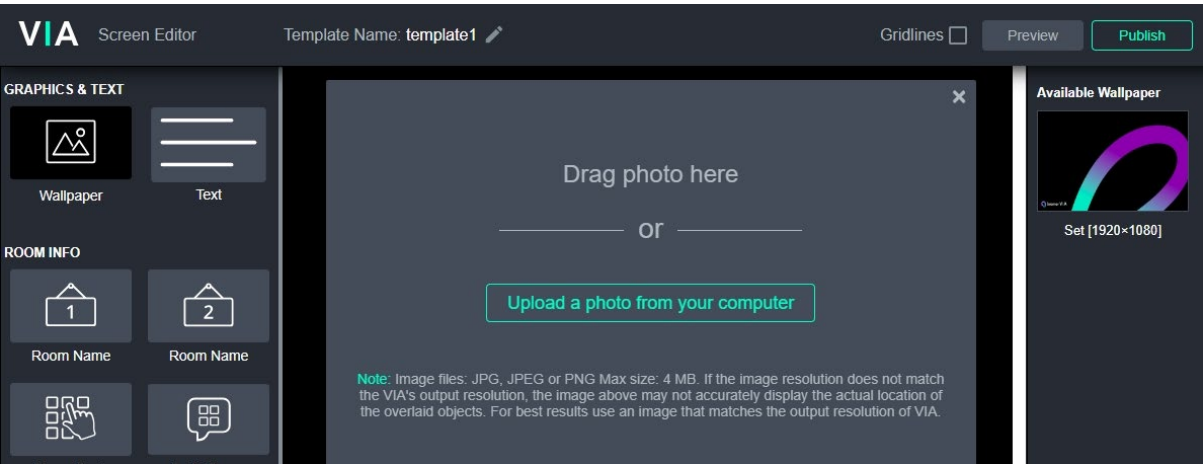
VIA Screen Editor

To create a personalized VIA Screen template, use the **Screen Editor**.

1. Click **VIA Screen Editor** in the navigation panel on the left to open the **Screen Editor's** layout list.

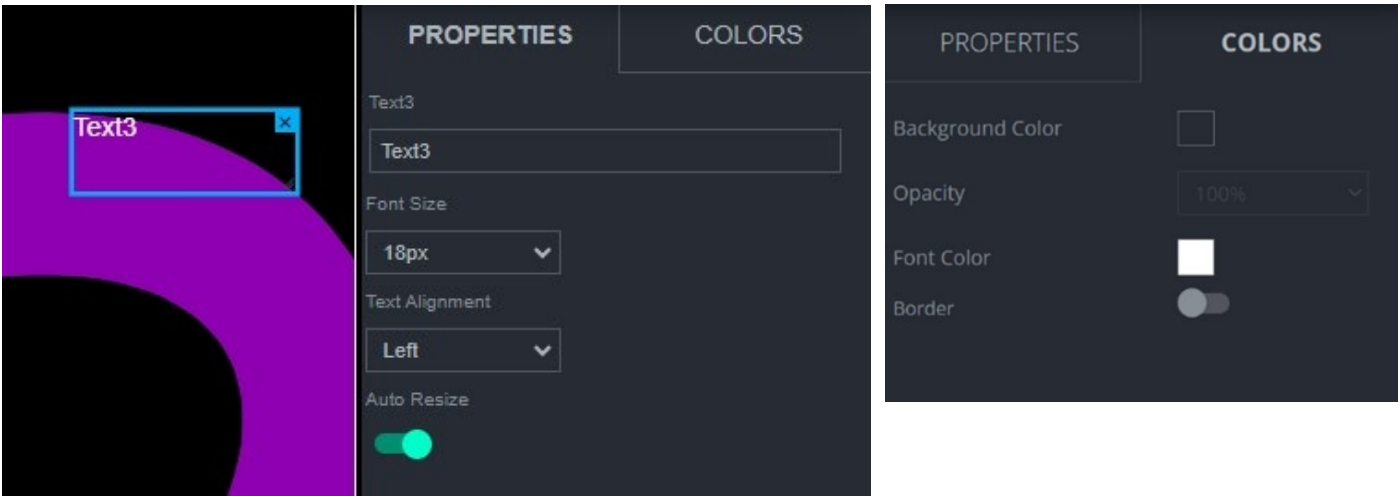


2. Click **Add Screen Layout** (top right) to start a new screen layout in the Screen Editor.



3. Drag and drop VIA default wallpaper or upload custom wallpaper.
4. Drag and drop widgets from the left widget panel to build the required display.
5. Click a dropped widget to open the Properties window on the right and adjust the widget's properties and colors.

Example of text widget PROPERTIES window and the COLORS tab:



Specifications are subject to change without notice at www.kramerav.com

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Connect are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



Scan to see
website

VIA CONNECT 3 Quick Start Guide For User

This guide helps you install and use your
VIA CONNECT 3 for the first time.

See the latest user manuals at
www.kramerav.com/product/VIA_CONNECT3.



Scan to view this
document online

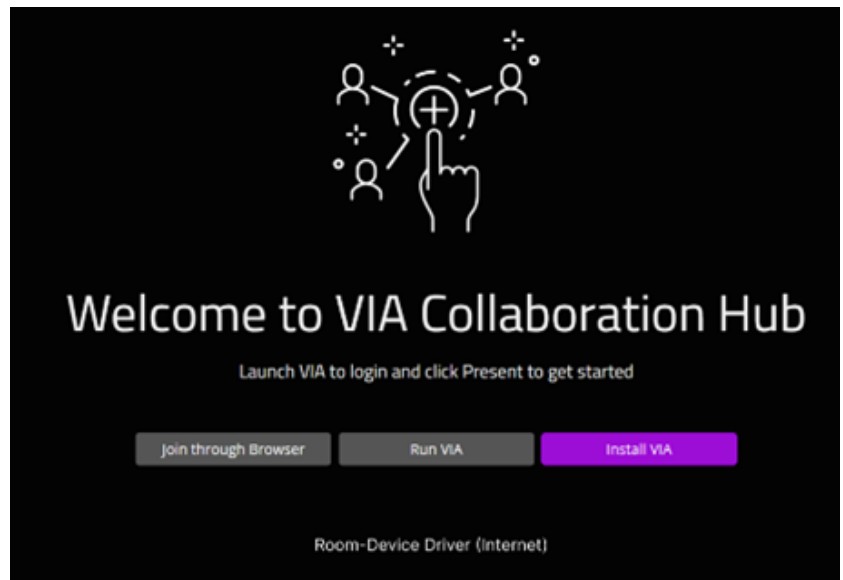
Step 1: Connect your personal device to the correct network

Connect your personal device to the same Wi-Fi or LAN network as the **VIA CONNECT 3**.

Step 2: Run or Download the Kramer VIA app

For Mac or PC:

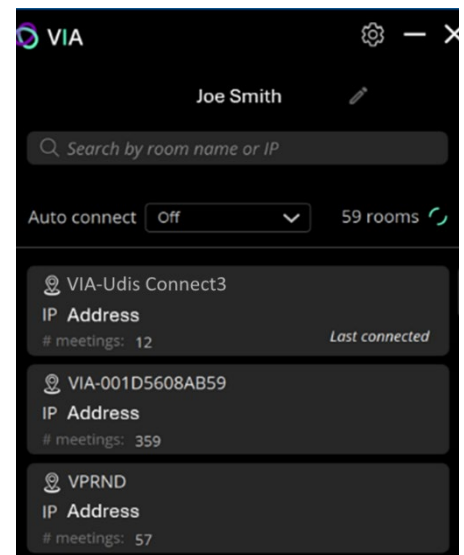
1. Enter the Room Name or IP of the VIA CONNECT 3 in your computer's browser. The Welcome page of VIA CONNECT 3 appears.
2. Click **Run VIA** to execute the Kramer VIA app without downloading it.
Click **Install VIA** to download the Kramer VIA app onto your computer.



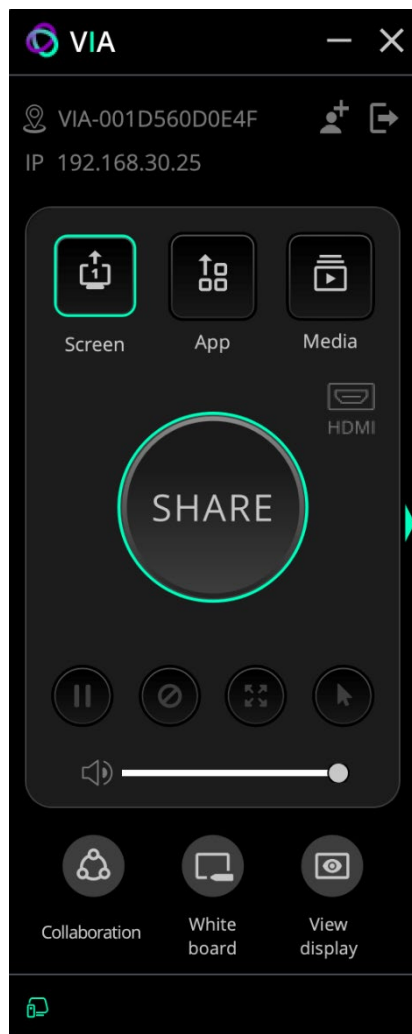
For iOS or Android devices: Download and install the free Kramer VIA app from Apple App Store or Google Play.

Step 3: Join the meeting using Kramer's VIA App

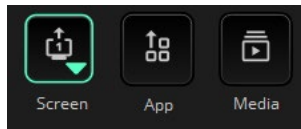
1. Open the Kramer VIA app and select the room or IP to which you want to connect: If your site requires a Room Code, the Room Code window will appear.
2. In the Room Code field, enter the 4-digit code that is shown on the Main Display.
3. You are logged into the VIA meeting.
The VIA App screen appears on your device screen (see next page).



Step 4: Using VIA

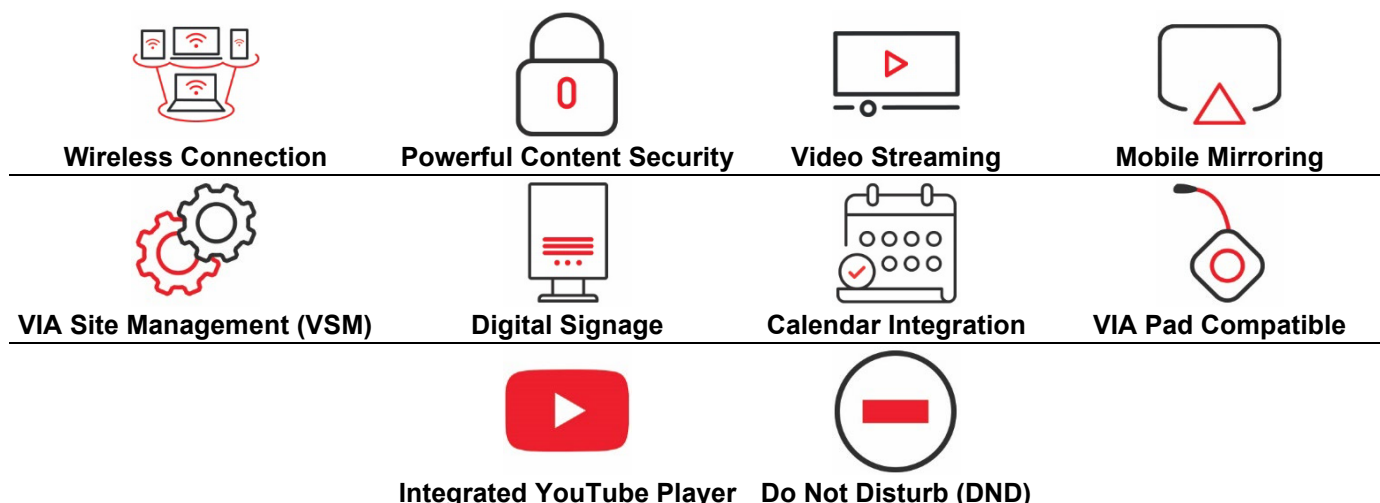


1. Select what you want to share:
 - **Screen** – Share your screen.
 - **App** – Share a window or a third-party app.
 - **Media** – Share (stream) a media file.



2. Click **SHARE**:
 - The **SHARE** button becomes the **STOP** button.
 - Your screen, app or media will be displayed to meeting participants (on the main display).
3. Click **STOP** to end sharing.

Step 5: VIA CONNECT 3 Features



SIMPLIFIED EU DECLARATION OF CONFORMITY

Hereby, Kramer Electronics declares that the radio equipment type VIA CONNECT3 is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available via the Resources tab on the product page at the following internet address: www.kramerav.com/product/VIA_CONNECT3